

Elmer Sands Limited

Holiday Letting - Code of Conduct for Property Owners

Introduction:

Elmer Sands has been a holiday destination since its formation last century with holiday letting properties existing alongside permanent homes. With the increase in the number of Holiday Lets on our Estate, Elmer Sands Ltd is introducing a Code of Conduct for Holiday Let property owners to promote the continued quiet enjoyment of the Estate for everyone.

- 1) All properties available for Holiday Lets should be advised to the ESL secretary, with name, address, email and 24-hour contact telephone number(s)
- 2) Holiday Let owners should provide their telephone and contact details to the property's immediate neighbours, as well as that of any letting agent.
- 3) Holiday Let owners should ensure their guests only park on the property's drive and any other vehicles should be parked off the Estate.
- 4) Holiday Let owners should be cautious in accepting group/party bookings and advise these enquiries that the Estate is residential, and not suitable for such bookings.
- 5) As part of the Holiday Let's house rules, consideration must be given to the Estate residents, and included in these rules should be:
 - For guests to use Estate's communal facilities, ESL Management Fees must be fully paid up to date by the property owner.
 - Awareness of noise affecting neighbouring properties, and any music to be stopped by 11pm and kept at low levels at all other times.
 - No use of Fireworks with the exception of 5th November and New Year's Eve
 - No use of disposable beach barbeques.
 - No motorised watercraft to be launched from ESL land.
 - Any dog mess on the beach or throughout the Estate to be picked up and disposed of correctly.
 - Estate speed limits to be observed.
 - Consideration of Estate residents when playing ball games on the football/basketball pitch.

Holiday let owners should be prepared to attend and take necessary action, should any of their tenants be found to be causing a disturbance or nuisance to the quiet enjoyment of others on the Estate.

Residents Guide to Report Holiday Letting Issues:

- General concerns - Resident to advise ESL who will pass on their concern to the property contact where possible.
- Unresolved concerns – Resident to contact Letting Agent if known.
- Anti-Social or Criminal Behaviour - Resident to contact Police.
- Pollution, Noise, Lighting – Resident to contact Arun District Council Environmental Health Department.

Updated March 2024